

### Visitor Terms and Conditions – Climbing the Oudekerkstoren

The climb consists of 155 steps up to a height of 67 metres and is therefore only suitable for people in good physical condition. The spaces inside the Oudekerkstoren are narrow and the stairs are steep. It is therefore important to wear appropriate footwear. The minimum height requirement is 1.20 metres.

By purchasing a ticket, the visitor declares that they are aware of and agree to the Visitor Terms and Conditions – Climbing the Oudekerkstoren.

The following terms and conditions apply:

- Entry to and access of the Oudekerkstoren is at your own risk.
- The Oude Kerk is not responsible for personal injury, loss, theft, and/or damage to personal belongings before, during, or after your visit.
- A visit to the Oudekerk Tower lasts approximately 45 minutes.
- Access is only granted with a valid admission ticket.
- Access is only allowed under the supervision of a staff member of the Oude Kerk.
- Access is only possible in combination with a ticket to the Oude Kerk. Tickets for the Oudekerkstoren cannot be purchased separately.
- Visitors must be at least 1.20 meters (3 feet 11 inches) tall.
- Visitors must personally assess whether they are in suitable physical condition to climb the tower.
- Purchased tickets will only be refunded in the exceptional cases stated in these terms and conditions.
- In the event of certain weather conditions, tower climbs may be cancelled. The decision lies solely with the Oude Kerk. Visitors with a valid ticket will be refunded via our ticket partner, Global Ticket.
- Visitors must arrive at least 5 minutes before the start time of their booked climb.
- If you miss your time slot, your access to the tower will be forfeited. If space allows, your ticket may be rescheduled free of charge for a later time slot on the same day.
- Eating, drinking, smoking, and drug use are not permitted in or on the tower.
- Luggage and personal belongings must be stored in designated lockers as much as possible.
- It is forbidden to touch anything in the stairwell except the handrails and ropes.
- It is forbidden to lean over the railings or to throw objects down from the tower.
- Please handle everything in the tower with care.

- Visitors with fear of heights or claustrophobia are advised not to enter the tower.
- Children up to and including the age of 14 must be accompanied by an adult.
- The Oude Kerk reserves the right to deny access to any person at any time.
- In case of an emergency of any kind, you are required to follow the instructions of Oude Kerk staff immediately.
- Pets are not allowed. Due to the narrow and limited space in the tower, assistance animals also cannot be admitted.
- For safety reasons, the tower may not be used for demonstrations or protest actions.
- Photography and filming for private use is allowed, provided the privacy of other visitors is respected. Professional or commercial photography or filming is only permitted with prior approval from the Oude Kerk Press Office. Requests can be made by emailing: [communicatie@oudekerk.nl](mailto:communicatie@oudekerk.nl).